



*“Resolution Meetings: The Ugly, the
Bad and the Good”*

Part I

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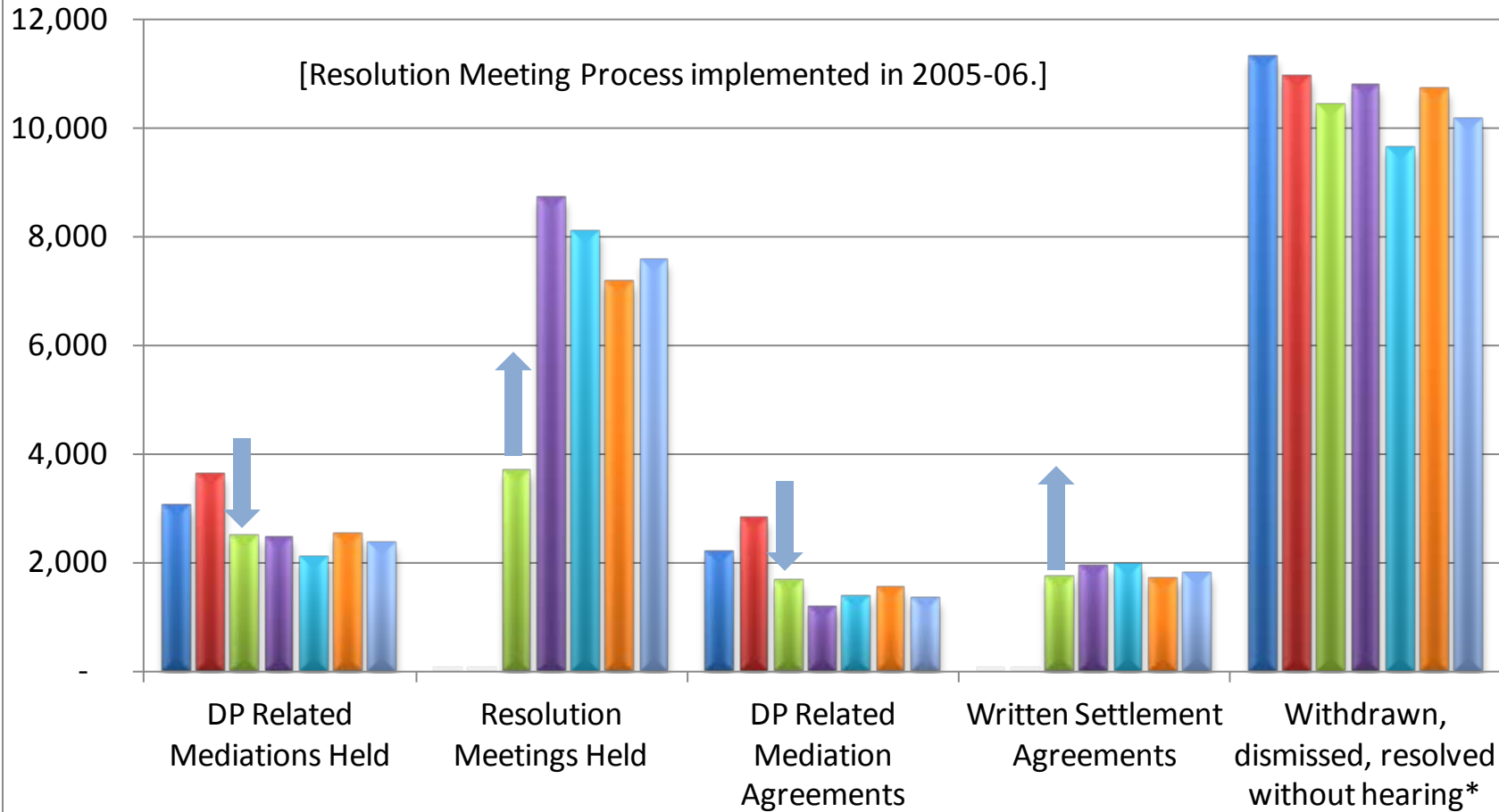


Agenda

- Dick: Overview of the national data on Resolution Meetings and Written Settlement Agreements.
- Hillary: Regulatory Requirements and Clarifications re: Resolution Process, Resolution Meetings, & Written Settlement Agreements
- Kacey : Everything you wanted to know but were afraid to ask (AZ process, timelines management, communicating with LEAs, forms, tracking)
- Andy: Compliance Monitoring and Resolution Session Requirements in Illinois (getting better information about the process, timelines, dispositions/settlements other than written settlement agreements, etc.)
- Q&A

Due Process Related Mediations and Resolution Meetings "Hydraulic" Processes?

[Resolution Meeting Process implemented in 2005-06.]

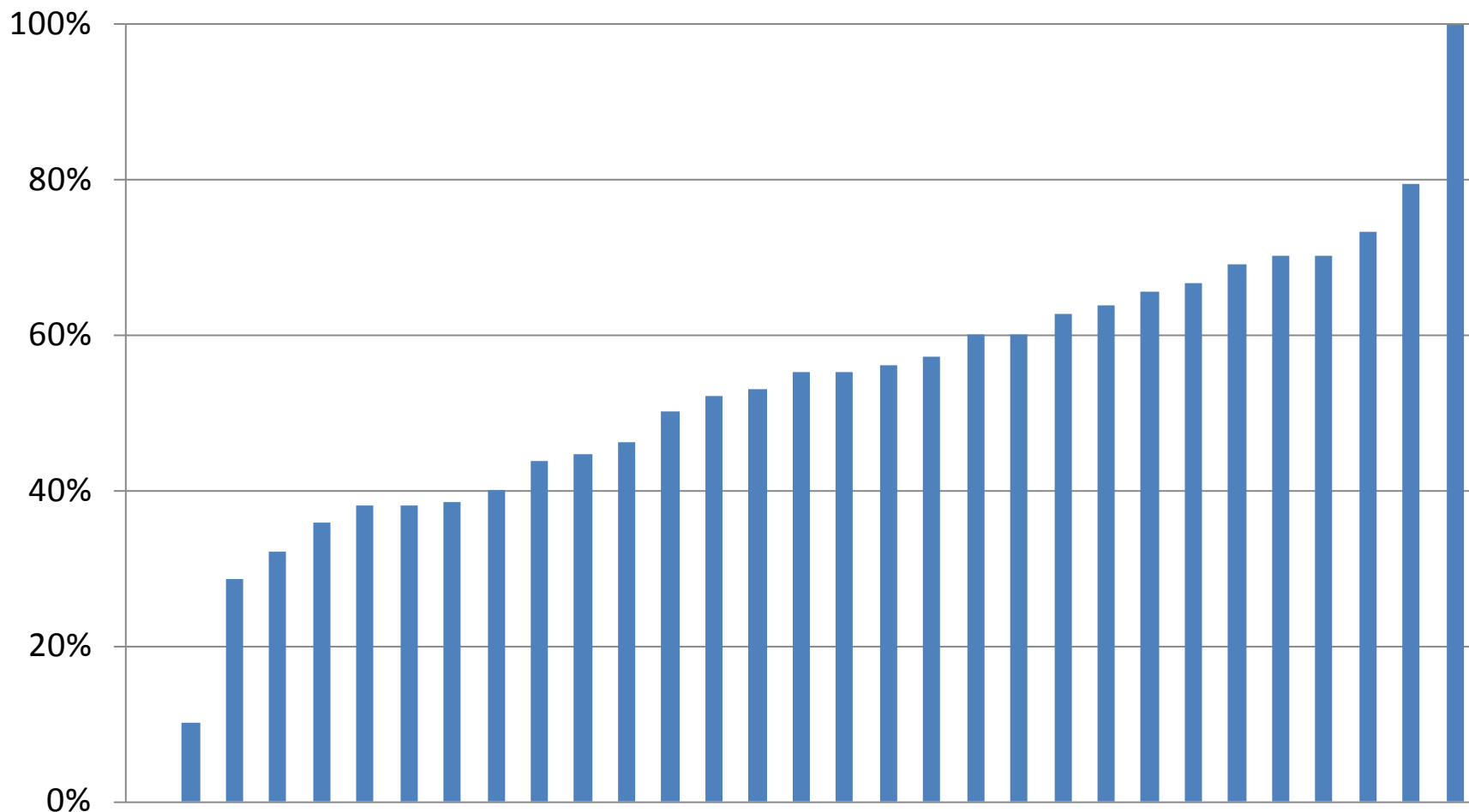


* Cases "Resolved without a hearing" have fallen off by about 10%, but overall requests for due process have declined over 12% across these 7 years.

■ 2003-04
 ■ 2004-05
 ■ 2005-06
 ■ 2006-07
 ■ 2007-08
 ■ 2008-09
 ■ 2009-10

Sources: CADRE Longitudinal Dispute Resolution Database (<http://www.directionservice.org/cadre/statecomprpts.cfm>) and Westat Data Accountability Center (<https://www.ideadata.org/PartBDispRes.asp>). Prepared by R. Zeller, CADRE - contact: rwzeller@directionservice.org

Written Settlement Agreement Rates (Indicator B18) Reported By States With 10 or More Resoultion Meetings Held (2009-10, n = 31)



States are having widely differing experiences with the implementation of the Resolution Meeting process and reaching "Written Settlement Agreements."



Observations

- Resolution sessions replaced a lot of mediation related to due process initially
- Some states are increasing the use of mediation in lieu of the Resolution Meeting [**Note: Process, timeline, confidentiality, and agreement requirements are different for Resolution Meetings and Mediations.**]
- Some states are seeing success in resolution meetings as a way to resolve DP complaints
- State use of resolution meetings and agreement rates are widely variable
- We can learn from each other – this process is still relatively new



Resolution Meetings: The Ugly, the Bad and the Good
(The middle parts of the presentation)

[See separate files for presentation materials for this session from Hillary Tabor, Andy Eulass, and Kacey Gregson.]