

Parent

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This is our public facing Ichamp portion.

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Parents can come to Ichamp and they can create a profile which allows them to use our electronic filing system.

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I have already done that and you can see that I'm logged in.

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So I can then go to my dashboard and as a parent, I can see my open complaints, open hearings, and open mediations.

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I'm able to view and upload documents through this.

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And if you click on the complaint, you can see complaint details including timelines, if there's representation, contact information for the complaint investigator, and school contact information.

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This is the same with mediations and hearings.

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You can see the mediation details, including the issues and contact information for the other party.

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Parents are able to also access user guides and info, and they can file a complaint request, a mediation or a hearing request and electronically sign and submit this through the ichamp system.