

ACCESSIBILITY

THE MASSACHUSETTS MODEL



DUE PROCESS
NOTIFICATION



FULL TIME
MEDIATORS



MEDIATION
PROCESS/USE



OUTREACH



**DUE PROCESS
NOTIFICATION**
REDUCING BARRIERS

Parent Rejects IEP/504

District notifies BSEA

BSEA Sends Informational Packet



Parent or District contact Mediators





**FULL TIME
MEDIATORS**
REDUCING BARRIERS



Highly Specialized Content Area



Relationships with Stakeholders



Community Engagement



Regionally Based



MEDIATION PROCESS

REDUCING BARRIERS

Direct contact with knowledgeable, experienced Mediator 

Technical assistance from your Mediator 

Requests by phone or email (no paperwork) 

We provide Interpreters/DHH/VI, etc.

We go to them/Zoom

Everything happens at the Mediation



OUTREACH

REDUCING BARRIERS

Procedural Rights Handbook

Informational Packet ★

Trainings by Your Mediator ★

- Parents
- Advocates
- Districts
- Outside Agencies

CREATIVITY AND CONTINUITY DURING COVID

The
Massachusetts
Model



DUE PROCESS
NOTIFICATION



FULL TIME
MEDIATORS



MEDIATION
PROCESS/USE



OUTREACH

IMMEDIATE PIVOTS



Shift All Mediations to Zoom



Accessibility Increase (work, disability, transportation, health, etc.)



E-signature options



Decrease Wait Times for Parties

IDENTIFYING + REDUCING (EVEN MORE) BARRIERS



Develop Participant Survey

Monthly Coffee Zooms with your Mediator

Professional Development

Book Club

Peer Review – Co-mediation

Update FIEP Model to expand program



WHAT ARE YOUR QUESTIONS?



DUE PROCESS
NOTIFICATION



FULL TIME
MEDIATORS



MEDIATION
PROCESS/USE



OUTREACH

REACH OUT TO US WITH QUESTIONS

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