

# Facilitation Evaluation Survey

## INTRODUCTION

Please complete the following survey based on your experience in the recent meeting facilitated through the Dispute Resolution Office of the State Department of Education (SDE). This survey is optional, can be exited at any time, and will take 10 minutes to complete. Your opinion of our Facilitator and the process is very important to improve the services we offer to meet the needs of families and schools.

Results are anonymous and will be reviewed by the SDE Dispute Resolution Office and shared with the Facilitator. Thank you for your valuable time.

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## INFORMATION

1. I am a:

- Parent/Guardian
- Student
- School Staff (teacher, related service provider, etc.)
- School Administrator
- Advocate
- Private Provider
- I prefer not to answer

2. Type of meeting:

- Referral/Evaluation Meeting
- Eligibility Meeting
- IEP Team Meeting
- I don't know/prefer not to answer

3. The Facilitator explained the Facilitation process and their role as Facilitator.

Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Was not necessary for this meeting
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4. The Facilitator established clear expectations for communicating respectfully with one another.

Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Was not necessary for this meeting
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. The Facilitator helped me feel comfortable during the Facilitation process.

Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

6. The Facilitator helped to create an environment where I felt my opinions were respected.

Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

7. The Facilitator kept the focus on the student's needs.

Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

8. The Facilitator did not pressure me to reach an agreement.

Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

9. The Facilitator was impartial and neutral.

Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

10. Comments on the Facilitator:

11. What was the outcome of the Facilitation?

- A final decision was reached where all parties agreed.
- A final decision was reached, but not all parties agreed.
- Some issues were agreed upon, but a final decision was not reached.
- No decision was reached.

12. The Facilitation process resulted in the student having an education plan that meets his/her needs.

- |                       |                       |                               |                       |                       |
|-----------------------|-----------------------|-------------------------------|-----------------------|-----------------------|
| Strongly Agree        | Agree                 | Neither Agree<br>nor Disagree | Disagree              | Strongly<br>Disagree  |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/>         | <input type="radio"/> | <input type="radio"/> |

13. The Facilitation process resulted in my views and perspective being well-understood by other participants.

- |                       |                       |                               |                       |                       |
|-----------------------|-----------------------|-------------------------------|-----------------------|-----------------------|
| Strongly Agree        | Agree                 | Neither Agree<br>nor Disagree | Disagree              | Strongly<br>Disagree  |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/>         | <input type="radio"/> | <input type="radio"/> |

14. The Facilitation process improved relationships between school staff and family.

- |                       |                       |                               |                       |                       |
|-----------------------|-----------------------|-------------------------------|-----------------------|-----------------------|
| Strongly Agree        | Agree                 | Neither Agree<br>nor Disagree | Disagree              | Strongly<br>Disagree  |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/>         | <input type="radio"/> | <input type="radio"/> |

15. The Facilitation process increased likelihood that future disagreements will be more easily worked out.

- Strongly Agree      Agree      Neither Agree nor Disagree      Disagree      Strongly Disagree
- 

16. Did the Facilitation process reduce the probability of needing other processes (such as Mediation, State Complaint, Due Process Hearing) to resolve disagreement regarding the student's program? (Comments optional)

- Yes
- No
- Unsure

Comments

17. I would recommend the Facilitation process to others.

- Strongly Agree      Agree      Neither Agree nor Disagree      Disagree      Strongly Disagree
- 

18. Comments on Results/Outcomes of the Facilitation Process:

# ABOUT THE DISPUTE RESOLUTION OFFICE

19. The Office of Dispute Resolution (Melanie Reese and/or Jessica Spoja) was attentive to my needs/requests.

Did Not  
Interact with  
the Office  
Directly

Strongly Agree

Agree

Neither Agree  
nor Disagree

Disagree

Strongly  
Disagree

20. Comments on the Office of Dispute Resolution:

21. What suggestions do you have for improving the Facilitation process?

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